



# Medicaid Pharmacy News

Dear Providers:

May 1, 2020

## **INSULIN PENS-ORIGINAL PACKAGING**

Effective June 1, 2020, Wyoming Medicaid will expect to see insulin pens dispensed in the original packaging. Refer to updated package inserts for labeling specifying that insulin pens are to be dispensed in the original sealed carton with the enclosed instructions for use. Claims for insulin pens are still expected to be submitted for an accurate corresponding days supply. Wyoming Medicaid limits are programmed to accommodate accurate days supply numbers for these products. Please call the Change Healthcare Pharmacy Help Desk at 877-209-1264 with questions.

## **POLICY REVIEW**

Wyoming Medicaid has identified several issues with Med Sync claims. Wyoming Medicaid considers Med Sync programs push filling which is against Wyoming Medicaid policy. Wyoming Medicaid is requesting pharmacies closely review their Med Sync programs and the following Wyoming Medicaid policies:

### **AUTOMATIC PRESCRIPTION FILLS**

All prescription fills must be requested at the time of the fill by the Wyoming Medicaid client or their representative. Wyoming Medicaid does not pay for prescriptions filled based on a “cycle”, “push”, or “auto” filling policy. Any prescriptions filled without a request from a client or their representative will be subject to recovery and further audit proceedings. Any pharmacy provider with a policy that includes filling prescriptions on a regular date or any type of cyclical procedure will be subject to audit, claim recovery, and possible suspension or termination of the provider agreement.

### **SHORT DAY SUPPLY PRESCRIPTION FILLS**

Wyoming Medicaid requires pharmacies to fill at least a fourteen (14) day supply with each fill unless otherwise supported by the prescription. A pharmacy should not fill less than a fourteen (14) day supply unless the prescription has been written specifically for less than fourteen (14) days or the shorter day supply has been approved through the prior authorization process. Claims that do not meet this requirement will be subject to recovery and further audit proceedings.

### **EMERGENCY BOXES**

Wyoming Medicaid does not allow separate billing for emergency box fills at a facility. If a client is given medication that was supplied by an emergency box and the pharmacy will also process a claim for the remainder of the prescription, the entire amount, including the quantity supplied by the emergency box, should be billed as one claim. **Separate claims for the emergency box and the remainder of the prescription being filled at the pharmacy will not be allowed.**

### **DISPENSING LIMITATIONS**

A prescription's days supply must equal the quantity of drug dispensed divided by the daily dose prescribed. A prescription claim will be subject to subsequent recovery and further audit proceedings if:

- (i) The days supply submitted is not supported by the dosing direction as prescribed;
- (ii) The dosing directions are given as “take as directed” and the pharmacist has not taken appropriate action to obtain and document on the prescription the actual dosing directions given by the practitioner;
- (iii) Extra doses are being billed. The Wyoming Medicaid Pharmacy Program does not pre-emptively pay for extra doses in the anticipation of lost or wasted medication or for any other reasons; or
- (iv) The dispense date submitted is not the date the pharmacy dispensed the medication to the client.