



Wyoming  
Department  
of Health

Division of Healthcare Financing

# Medicaid Pharmacy News

Dear Pharmacies and Providers :

October 8, 2021

## **TRANSITION OF PRIOR AUTHORIZATIONS**

Later this month, Wyoming Medicaid will be transitioning medical claims processing services to a new vendor, CNSI, and Prior Authorizations which were previously handled by Conduent will no longer be processed as previously.

Prior Authorization requests for physician administered drugs (J-Codes) will be transitioning to Change Healthcare. Conduent will no longer accept requests for these prior authorizations beginning October 21, 2021. All incomplete requests will be denied by Conduent, and these requests will need to be submitted to Change Healthcare.

Change Healthcare will begin accepting requests on October 22, 2021, and will begin making determinations on October 25, 2021. A new physician administered drug-specific Prior Authorization form will be available beginning October 22, 2021 alongside other current pharmacy prior authorization forms which can be found at [www.wyomedicaid.org/pa](http://www.wyomedicaid.org/pa). All completed prior authorization forms can be faxed to Change Healthcare for determination at 1-866-964-3472.

Please be aware that this change applies to physician administered drug **prior authorizations** only. Claims for physician administered drugs should still be submitted as usual to be processed by CNSI.

For any questions or concerns, please call the Change Healthcare Pharmacy Help Desk at 877-209-1264 with any questions.