



Wyoming
Department
of Health

Division of Healthcare Financing

Medicaid Pharmacy News

Dear Pharmacies:

March 17, 2021

DME PROVIDER ENROLLMENT UPDATES

You may be receiving a letter from Wyoming Medicaid's Benefit Management System vendor, CNSI, with enrollment information, including a system username and password. CNSI serves as the claims processing vendor for medical and durable medical equipment claims for Wyoming Medicaid. Since Medicare allows durable medical equipment (DME) and consumable items to be submitted under the Pharmacy taxonomy, Wyoming Medicaid has been receiving DME Medicare crossover claims from pharmacy taxonomies. After CNSI processes those claims through the medical claims system, pharmacies are not able to retrieve financial statements (835 Remittance Advice files and human readable remittance advices) from the medical claims system, EvoBrix, because pharmacies are not "enrolled" with the EvoBrix system. By following the instructions on the coming enrollment letters, pharmacies will be able to finish their enrollments in CNSI's EvoBrix system and will then be able to pull financial statements for crossover claims where Medicare was the primary payer.

This change does not impact Pharmacy point of sale or other Wyoming Medicaid pharmacy services, where Change Healthcare remains the pharmacy benefit administrator on a long-term contract. Neither does this change impact your pharmacy's enrollment with Wyoming Medicaid which allows you to submit claims to Wyoming Medicaid for payment.

For any questions, please contact the Change Healthcare help desk at 877-209-1264. For EvoBrix enrollment-related questions, CNSI's Provider Helpdesk can be reached at 1-888-996-6223.