



Wyoming
Department
of Health

Division of Healthcare Financing

Medicaid Pharmacy News

Dear Pharmacy:

9/11/2026

EMERGENCY FILLS

Optum Rx accepts submissions of emergency fills up to a seventy-two (72) hour emergency supply. These fills may only be authorized twice for each drug within 30 days and a dispensing fee will not apply. To submit a claim as an emergency supply, please submit with PA type code = 1, and PA number = 00000000008. Emergency supplies cannot be used for controlled substances.

DISPENSING LIMITATION UPDATES

For any products with stability, beyond-use, or shelf-life limitations stated in the labeling or packaging, claims must be billed with a days supply consistent with those limitations. This may require billing a reduced days supply for reconstituted products, prepared suspensions, antibiotics, or other products that cannot support the standard days supply. For any questions related to these calculations, please contact the helpdesk at 877-209-1264 for more assistance.

DUR CHECK LOGIC UPDATES

In the event that a claim submitted to the Point-of-Sale system does not undergo proper drug utilization review (DUR) validation, the claim will be rejected. If you receive a rejection with the message "Member DUR not checked" please try resubmitting the claim in the event that the DUR check was temporarily unavailable. If you continue to receive a rejection for a claim that meets published criteria, dosing limitations, or other posted requirements, please contact the helpdesk for an override at 877-209-1264.