



Wyoming
Department
of Health

Division of Healthcare Financing

Medicaid Pharmacy News

Dear Pharmacy:

8/22/2025

SPECIAL INFANT FORMULA UPDATE

Effective August 20, 2025, Wyoming Medicaid and WIC will be returning to the previous procedure for issuing specialty infant formula and enteral nutrition to joint Medicaid and WIC clients. The Wyoming WIC Program will again be the primary source for issuing these products to all WIC participants, including those who also have Medicaid coverage.

- **Current Medicaid Approvals:** If an existing client already has an approved Prior Authorization (PA) and is receiving their specialty formula or enteral nutrition from a Medicaid-approved pharmacy, they may continue to get their products from that source until the PA expires.
- **New Patients:** For any new clients that are on both WIC and Medicaid, products will be provided through WIC instead of completing and submitting a prior authorization and obtaining products via the pharmacy benefit.
- **Product Changes:** If a quantity or flavor change is needed for an existing PA, please contact the Pharmacy Help Desk at 877-209-1264 for an override. If the prescribed product needs to be changed, the provider should work directly with WIC instead of providing a new prior authorization. More information can be found at <https://health.wyo.gov/publichealth/wic>.

We understand that the new process, which began on May 22, 2025, presented many unforeseen challenges and difficulties. We have been listening to your feedback and concerns and appreciate your patience and partnership as we navigated the change.

For any questions, please call the Change Healthcare/OptumRx Pharmacy Help Desk at 877-209-1264.