



Wyoming
Department
of Health

Division of Healthcare Financing

Medicaid Pharmacy News

Dear Providers:

1/28/2025

PHARMACY AND PROVIDER VALIDATION INFORMATION

Wyoming Medicaid has noticed an increased number of rejected claims with NCPDP Reject Code 25 (M/I PRESCRIBER ID). These rejections are frequently due to previously active prescriber NPIs being terminated from the Medicaid enrollment system due to missed revalidations with the enrollment vendor, HHS Technology Group. If you receive this reject message on a submitted claim and have questions, or a prescriber has reported recently receiving enrollment approval from HHS Tech, please contact the Pharmacy Help Desk at 877-209-1264 and we will verify and provide an override if appropriate.

Pharmacies may also be impacted by these revalidations and may receive rejections that prevent them from receiving payment on submitted claims as well. Please be aware that the Change Healthcare Pharmacy Helpdesk cannot revalidate pharmacy or prescriber enrollment, but we do receive daily updates as they are confirmed by HHS Technology Group. For questions regarding these or other enrollment related rejections, please contact HHS Tech at 877-399-0121 or email wyenrollmentsvcs@hhstechgroup.com. Please visit <http://wyoming.dyp.cloud/> for more information.

For any questions, please call the Change Healthcare Pharmacy Help Desk at 877-209-1264.